

User Agreement

Company Name: Jiostar India Private Limited (Formerly known as *Star India Private Limited*)
("Company", "We", "Us", "Jiostar")

Registered Address: Star House, Urmi Estate, 95 Ganpatrao Kadam Marg, Lower Parel (West), Mumbai 400013

Website URL: <https://www.jiostar.com/>

Governing Law & Jurisdiction: These Terms are governed by the laws of India. Notwithstanding the foregoing, You agree that Jiostar has the right to bring any proceedings before any court/forum of competent jurisdiction and You irrevocably submit to the jurisdiction of such courts or forum.

1. Legal Nature & Acknowledgments

This User Agreement is an electronic record created under the Information Technology Act, 2000 and its applicable rules and amendments. As this document is computer-generated, it does not require any physical or digital signatures.

This document outlines the rules, regulations, and policies that govern your access to and use of this website ("**Site**").

By accessing or using the Site, you acknowledge that you have read, understood, and agreed to be legally bound by this User Agreement, including our Privacy Policy and any other policies referenced within. If you do not agree with any part of this User Agreement, you must immediately discontinue use of the Site.

2. Definitions

For the purposes of this User Agreement:

- "**User**," "**You**," "**Your**" refers to any person or entity visiting, accessing and/or using the Website by means of any communication device.
- "**Content**" or "**Materials**" include all text, graphics, audio-visual elements, software, data, and other materials accessible through the Site.
- "**User Material**" refers to content voluntarily submitted by Users, such as comments, feedback, suggestions, reviews, or any other user-generated material.

3. Eligibility & Access

The Site is intended for use by individuals who are at least 18 years of age. In jurisdictions where the age of majority is above 18, Users must meet that age threshold. Minors may access the Site only under the direct supervision of a parent or legal guardian who accepts responsibility for the minor's use.

By accessing the Site, you confirm that you are eligible to do so under applicable laws and this User Agreement. You are also responsible for ensuring that access to the Site is lawful in your jurisdiction.

We reserve the right to restrict or deny access to the Site, or certain features within it, based on factors such as geographic location or suspected misuse.

4. Modifications of Terms

We reserve the right to update, revise, supplement, and otherwise modify this User Agreement and to impose new or additional rules, policies, terms, or conditions this User Agreement at any time without prior notice. Any changes will take effect immediately upon being posted on the Site.

Continued use of the Site following any such changes constitutes your acceptance of the revised terms under this User Agreement. Users are encouraged to periodically review this page to stay informed about updates to the User Agreement.

5. License & Permitted Use

Subject to this User Agreement, the Company grants You a personal, revocable, non-exclusive, non-transferable right to access and use the Site, for non-commercial use only and private viewing only, in accordance with this User Agreement. This User Agreement, govern Your access of the Site and any data, message, text, image, audio, sound, voice, codes, computer programs, software, database, microfilm, video, information, content, etc. that You host, publish, share, transact, display and/or upload.

You agree not to:

- Reverse engineer, decompile, or disassemble any portion of the Site or its software.
- Circumvent any security features or access controls.

- Use automated systems such as bots or scrapers to access or extract data from the Site.
- Upload or transmit viruses, malware, or any other harmful code.

Unauthorized use of the Site or its content may result in legal action and termination of access.

6. User Content (Comments, Feedback, Reviews)

You may have an opportunity to publish, transmit, submit, or otherwise post (collectively, “Post”) only feedback, reviews or comments (collectively, “User Material”).

You agree that Jiostar shall have the right but no obligation, to monitor User Material and to restrict or remove User Material that Jiostar may determine, in its sole discretion, is inappropriate or for any other business reason. You must adhere to this User Agreement and not host, display, upload, modify, publish, transmit, update or share any information that:

- (a) belongs to another person and to which You do not have any right to;
- (b) is grossly harmful, harassing, blasphemous defamatory, obscene, pornographic, pedophilic, libellous, invasive of another’s privacy, hateful, or racially, ethnically objectionable, disparaging, relating or encouraging money laundering or gambling, or otherwise unlawful in any manner whatever;
- (c) harm minors in any way;
- (d) infringes any patent, trademark, copyright or other proprietary rights;
- (e) violates any law for the time being in force;
- (f) deceives or misleads the addressee about the origin of such messages or communicates any information which is grossly offensive or menacing in nature;
- (g) impersonate another person;
- (h) contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer resource;
- (i) threatens the unity, integrity, defense, security or sovereignty of India, friendly relations with foreign states, or public order or causes incitement to the commission of any cognizable offence or prevents investigation of any offence or is insulting any other nation. You also represent and warrant that the Posting of your User Material does not violate any right of any party, including privacy rights, publicity rights, and intellectual property rights.

By posting such content, you grant the Company a perpetual, irrevocable, worldwide, royalty-free, and sublicensable right to use, adapt, reproduce, distribute, and publish your content in any format or medium.

We do not endorse or take responsibility for the accuracy or legality of User Material posted on the Site. We reserve the right to monitor, edit, or remove any User Material at our discretion. JioStar shall not be responsible or liable for any other damages or losses incurred by You of any nature whatsoever.

8. Intellectual Property Rights

“Intellectual Property Rights” shall include but not be limited to all patents, trademarks, service marks, copyrights, database right, trade names, brand names, trade secrets, design rights and similar proprietary rights of JioStar and/or its affiliates whether registered or unregistered and all renewals and extensions.

All rights, title and interest in the Intellectual Property Rights in the site are the property of JioStar and/or its licensors and/or other respective owners and are protected, without limitation, pursuant to Intellectual Property Rights laws of India and the world. JioStar retains full, complete and absolute title to the Website and all Intellectual Property Rights therein.

You shall not use, reproduce, redistribute, sell, offer on commercial, rental, decompile, reverse engineer, disassemble, adapt, communicate to the public, make a derivative work, interfere with the integrity of the Site (including without limitation the software, coding, constituents, elements, Materials, etc.) in any manner whatsoever. No rights are granted by implication or otherwise for their use without prior written consent.

You expressly confirm not to, directly or indirectly, copy, reproduce, modify, edit, re-edit, amend, alter, vary, enhance, improve, upgrade, create derivative works, translate, adapt, abridge, delete, display, perform, publish, distribute, circulate, communicate to the public, disseminate, broadcast, transmit, sell, rent, lease, lend, assign, license, sub-license, disassemble, decompile, reverse engineer, market, promote, circulate, exploit, digitally alter or manipulate the Site (including any and all materials therein) (in whole or in part) in any manner, medium or mode now know or hereinafter developed. Any unauthorized use, reproduction, or distribution of our intellectual property is strictly prohibited and may result in legal action.

9. Third-Party Content & Advertising

Parts of this Site may include third-party content, such as advertisements, articles, or links to external websites or services. Such content is submitted by third parties or contributed by individuals whose views are their own and do not reflect those of JioStar or its management.

While we may accept advertising material subject to our internal guidelines and policies, JioStar expressly disclaims any responsibility or liability for the accuracy, legality, quality, or reliability of third-party content, including products or services advertised or promoted on the Site. Any engagement, transaction, or dispute arising from your interaction with advertisers or third-party providers is solely between you and the respective party.

Additionally, this Site may contain links or pointers to external websites or online destinations. These are provided solely for convenience and do not imply any affiliation, endorsement, or control by JioStar. When you follow such a link, you leave our Site and become subject to the terms and privacy policies of the destination website. JioStar is not responsible for the content, security, or practices of any external site, even if it is operated by an affiliated or otherwise connected entity.

Users are advised to exercise discretion and review the applicable terms of any third-party site or service before sharing personal information or entering into transactions.

10. Disclaimer of Warranties

The Site and all its content and features are provided on an “AS IS” and “AS AVAILABLE” basis.

We disclaim all warranties, whether express or implied, including but not limited to warranties of merchantability, fitness for a particular purpose, non-infringement, and security. We do not guarantee that the Site will be free from errors, interruptions, viruses, or other harmful components.

11. Limitation of Liability

IN NO CASE SHALL JIOSTAR, ITS DIRECTORS, OFFICERS, EMPLOYEES, AFFILIATES, AGENTS, CONTRACTORS, PRINCIPALS, OR LICENSORS BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, PUNITIVE, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING FROM YOUR USE OF THE SERVICES OR ANY CONTENT OR MATERIAL THEREOF OR FOR ANY OTHER CLAIM RELATED IN ANY WAY TO YOUR USE OF THE SERVICES OR ANY CONTENT OR MATERIAL THEREOF, INCLUDING, BUT NOT LIMITED TO, ANY ERRORS OR OMISSIONS IN ANY CONTENT OR MATERIAL, OR ANY LOSS OR DAMAGE OF ANY KIND INCURRED AS A RESULT OF THE USE OF THE SERVICES OR ANY CONTENT OR MATERIAL THEREOF, EVEN IF

ADVISED OF THEIR POSSIBILITY. WHERE THE LAWS DO NOT ALLOW THE EXCLUSION OR THE LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, JIOSTAR'S LIABILITY IS LIMITED TO THE AMOUNT (IF ANY) PAID BY YOU TO ACCESS OR USE THE SITE.

12. Indemnity

You agree to indemnify and hold harmless JioStar, its affiliates, directors, employees, and agents from any claims, losses, damages, or expenses (including legal fees) arising out of:

- Your violation of this User Agreement.
- Your breach of any applicable laws or third-party rights.
- Unauthorized use of your account or access credentials.
- Your breach of applicable laws.

This indemnity obligation will survive the termination of your use of the Site.

13. Termination & Suspension

JioStar reserves the right to suspend or terminate Your access to all or part of the Site, at its sole discretion, without notice and without liability either to the Company or its directors, key managerial personnel, officers, employees, either for convenience or for any reason, including in the event of suspected or actual breach by You of any of this User Agreement, the policies hosted on the Site, violation of any law including the Information Technology Act, 2000 and/or rules thereunder or any other regulation, or for any other reason that JioStar deems fit.

You may also choose to stop using the Site at any time. Termination will not affect rights and obligations that are accrued prior to termination.

14. Notice & Take-Down

If you believe any content on the Site (including User Material) violates applicable laws or this User Agreement, you may notify at our email address - hello@jiostar.com.

Your email, which must bear your digital signature, or a signed written complaint should include the following information:

- i. Details of the objectionable Post;

- ii. Details of the basis of the objection;
- iii. Other relevant information required by JioStar to assess the complaint.

We may remove or restrict access to content upon receiving a valid notice, court order, or at our sole discretion. Repeated misuse of this process may result in termination of your access to the Site.

15. By agreeing to use/avail the Services:

1. You confirm and warrant that all the data and information supplied by You when You register or otherwise post comments/observations on the Site and provided by You to JioStar and or any JioStar's affiliates, distributors ("Registration Data") is true, current, complete and accurate in all respects.
2. You agree to promptly update Your "Registration Data", so that Your information remains true, current, complete, and accurate at all times.
3. You acknowledge and agree that Your registration information and any other personal data collected by JioStar is subject to JioStar's Privacy Policy available at https://cdn.jiostar.com/jiostar/wpcontent/uploads/2025/08/JioStar_Corporate_Website_Privacy_Notice.pdf JioStar may collect information including but not limited to occupation, language, zip code, area code, unique device identifier, location, and the time zone where the services is used.
4. You acknowledge, consent and agree that JioStar may access, preserve, and disclose Your account information subject to the Privacy Policy, if required to do so by law or in a good faith belief that such access, preservation, or disclosure is reasonably necessary to: (a) comply with legal process; (b) enforce the terms of this User Agreement; (c) respond to Your requests for customer service; or (d) protect the rights, property or personal safety of JioStar, its users and the public.
5. You agree that JioStar has the right to temporarily suspend access to the whole or any part of the services for any technical/operational reason. JioStar may, but shall not be obliged to, give You as much notice of any interruption of access to the services as is reasonably practicable. JioStar will restore access to the services as soon as reasonably practicable after temporary suspension.
6. You agree that JioStar shall not be responsible for any problems or technical malfunction of any computer online systems, servers or providers, computer equipment or software due to technical problems or traffic congestion on the Site or due to use of any of the services,

including any injury or damage to the User(s)' or to any person(s)' computer related to or resulting from participation or downloading materials in connection with the services.

7. You are responsible for the security and proper use of Your unique user ID and password, if any, that you enter while registering on the Site and must take all necessary steps to ensure that they are kept confidential, used properly, and not disclosed to unauthorized people.

8. In case the Site allows You to download or stream any of the contents therein, You agree that You will not use, sell, transfer or transmit the content to any person or upload the content on any other website, webpage or software, which may violate/cause damages or injuries to any rights of JioStar or its affiliates or any third party including privacy rights, publicity rights, and intellectual property rights.

9. You agree that the trademarks, logos and service marks shown on this site are registered trademarks of their respective owners. Nothing in Your use of the Site shall be interpreted as granting any license or right to use any image, trademark, logo or service mark made available on the site.

10. You agree that You shall assume the entire risk with respect to the User, results of such use, in terms of accuracy, reliability, performance, completeness, comprehensiveness, currentness, functionality, performance, continuity, timeliness of the information, data or any content available on the Site.

11. You waive your right to any claim based on the detrimental effects or results of any reliance placed by the user on any information or data available on the Site.

12. The development of the Site with respect to the nature of the information or data available on the Site is a continuous and on-going process. JioStar disclaims any and all liability and/or responsibility for loss of any information or data, or any consequence, intended or unintended, due to the operation of the Site. JioStar does not assume or purport to assume any responsibility or liability to You for any failure or inability to access or use the Site for any purpose. Published information, statistics or data available on the Site may not be current or up to date for any purpose.

13. If You are the parent or the legal guardian of a minor child, and have allowed him to use the Services, You agree that You shall be solely responsible for :

- i. The online conduct of the minor child
- ii. Monitoring of such Minor's access to the Site and Use of the Site
- iii. The consequences of any use of the Site by the minor child.

16. Force Majeure

We are not liable for any failure or delay in performing our obligations under this User Agreement due to circumstances beyond our reasonable control. This includes but is not limited to natural disasters, strikes, war, civil unrest, internet or telecommunications outages, and legal restrictions.

17. Updates & Additional Policies

Your participation in any contests, surveys, campaigns, or promotions offered through the Site may be governed by additional terms, which will be disclosed at the time. In case of no additional terms, this User Agreement will govern your participation and in case of any conflict between such additional terms and this User Agreement, the additional terms shall prevail.

18. Severability & Entire Agreement

If any provision of this User Agreement is held to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.

This User Agreement, along with our Privacy Policy and any additional applicable policies, constitute the entire agreement between you and the Company regarding the use of the Site.

19. Waiver

Any failure by the Company to enforce a provision of this User Agreement shall not be deemed a waiver of that or any other provision.

20. Contact Us

If you have any questions, support requests, or wish to lodge a complaint, you may contact us at hello@jiostar.com.

Last Updated: 04/08/2025