

TERMS AND CONDITIONS

1. The following are the terms and conditions governing the activity titled “**#TrustKareKya**” (“**Activity**”) to be conducted by Jiostar India Private Limited [formerly Star India Private Limited] (“**Jiostar**” / “**Jiostar India**”) which is to be held from a period commencing from 28th November, 2025 till 20th December, 2025 (both inclusive) (“**Activity Period**”). This Activity is in respect of the program of Jiostar India titled “**Shehzaadi...hai tu dil ki**” (“**Program**”) on the Star Plus channel.
2. These Terms and Conditions apply to all users (“**You**” / “**Participant(s)**”) who intend to participate in the Activity. Your participation in the Activity constitutes your agreement to follow and be bound by these Terms and Conditions, Jiostar’s policies hosted at <https://cdn.jiostar.com/jiostar/wp-content/uploads/2025/12/Cookie-Policy-Shehzaadi.pdf> <https://www.jiostar.com/legal-terms-policies/> and Privacy Policy (available at <https://cdn.jiostar.com/jiostar/wp-content/uploads/2025/12/Privacy-Notice-Shehzaadi.pdf>) and incorporated herein by reference (collectively referred to as “**T&Cs**”) without modification, and all other operating rules, policies and procedures that may be published from time to time by Jiostar India. If you do not agree to the T&Cs, you are advised not to participate in the Activity. Please be advised that if You choose to continue to participate in the Activity, it shall be deemed that you have accepted the T&Cs. The T&Cs are personal to You, and are not assignable, transferable or sub-licensable by You.
3. As part of the Activity, the Participants shall be required to answer certain questions which shall be displayed on the microsite “<https://www.jiostar.com/starplus/shehzaadi/>” (“**Microsite**”). After the Participant submits his/her responses to the questions, the Participant shall have the option but not the obligation to share the results of the Activity on his/her own social media handles at his/her sole discretion. Further, as part of the Activity, the Participant will be asked to share his/her own personal experiences pertaining to any trust issues that he/she may have faced in any situation (“**Entry**”). Participant understands that such Entry may be used/posted/uploaded by Jiostar on any channels/platforms/social media handles etc. at its sole discretion for the purpose of promoting the Program.
4. **Submission Mechanism**
 - 4.1 The Participant shall be required to scan the QR code displayed at the end of the short films/short audio-visual content aired on the Star Plus channel and official social media handles of Jiostar India to participate in the Activity.
 - 4.2 After scanning the QR code, the Participant will be redirected to the Microsite containing these T&Cs with the options to “Accept” or “Not Accept” the same.
 - 4.3 Only those Participants who have accepted the T&Cs by selecting the “I Accept/ I consent” option will be entitled to participate in this Activity.
 - 4.4 Once the Participant has accepted the T&Cs, as mentioned above, he/she shall be redirected to the quiz and shall be required to select the appropriate option among the multiple choices displayed therein and subsequently submit their responses.
 - 4.5 Participants who have not accepted the T&Cs shall not participate in the Activity or share any personal or personally identifiable information with Jiostar India in any manner whatsoever.
 - 4.6 Once the Entry/Entries has/have been sent as per the above steps, the submission of the Entry shall stand complete, and no further Entries will be considered.
 - 4.7 Any participation in the Activity outside the Activity period shall not be considered for the purpose of this Activity.
5. **Principal Rules**

- 5.1 Participant(s) must be a resident of India, and of eighteen (18) years of age or above and must be residing in India at the start date of the Activity Period. The Participant(s) should not have criminal conviction or an arrangement or a contract that prevents the Participant(s) from participating in the Activity.
- 5.2 Each Participant shall be permitted to send only 1(one) Entry. The Participant(s) agree and confirm that the entire contents of their Entry, shall be their own, and the Participant shall at no time furnish any data/information (including personal or personally identifiable information) which belongs to any third party. The Participant hereby agrees and confirms that the Entry is in compliance with all the applicable laws, does not violate any right of any third party, including any intellectual property rights, privacy rights, personality rights etc., and does not contain any confidential information. Participant further understands that any such Entry by the Participant is voluntary, and at his/her sole discretion and is not mandatory. Further, the Participant understands and confirms that any such Entry shall be anonymized at all times. Jiostar India shall have the right to disqualify any Entry containing personal or personally identifiable information or any defamatory/derogatory information.
- 5.3 The Participant further agrees and acknowledges that, nothing in this clause shall deem to cast any obligation on Jiostar India to telecast or display the Entry, or any part of it, on its channels/platforms/social media handles etc., and the same may be done at Jiostar India's sole discretion.
- 5.4 It shall be the Participants' responsibility to ensure that the story/views/opinions/concerns expressed in the Entry are personal to them, are their own and Jiostar India shall have the right to take recourse to any legal action or remedy available under law in the event of any inaccurate or false or derogatory/defamatory information being furnished by the Participant(s). In this regard, the Participant hereby expressly consents to use of the Entry by Jiostar India or any third party engaged by Jiostar India for the purpose of this Activity, and hereby agrees and acknowledges that the use and storage of such Entry is necessary for the completion of the said purpose.
- 5.5 Out of all the Participants who have participated in the Activity, only such number of Entry(ies) as determined by Jiostar India at its sole discretion shall be shortlisted on the basis of random selection by Jiostar India or by any third party engaged by Jiostar India for the purpose of using/posting on any channels/platforms/social media handles etc. for promoting the Program at no fees/costs payable to the Participant or any third party.
- 5.6 The Participants further agree and irrevocably acknowledge that Jiostar India shall have the sole and exclusive right including but not limited to intellectual property rights in and to the Program throughout the world and for perpetuity. The Participant shall not be entitled to any credits in the Program.
- 5.7 The Participants agree that Jiostar India reserves the right to determine the number of shortlisted Entries, at its sole discretion and without any protest or demur from the Participants. It is clarified that Jiostar India shall not be obligated to (but shall have the right) shortlist another Entry in place of any forfeited/disqualified Entries.
- 5.8 The decision of Jiostar India shall be final and binding in this regard and the Participant shall not challenge the same in any manner whatsoever. Further, Jiostar India shall be under no obligation whatsoever to share or disclose, inter-alia, any methodology/parameters used in shortlisting or selecting the Participants.
- 5.9 Notwithstanding anything contained herein, Jiostar India takes no responsibility to bear or reimburse any cost or expense that may be incurred by the any Participant in relation to the Activity.
- 5.10 All decisions of Jiostar India shall not be subject to any appeal of any nature whatsoever. By participating in the Activity, it shall be construed that the Participant has waived his/her right to dispute Activity and/or any decision(s) made by Jiostar India in relation to this Activity.
- 5.11 The Participants shall not under any circumstances make any claims against Jiostar India or Jiostar India's affiliates/entities/representatives arising out of or relating to any and all costs, injuries, losses or damages of any kind, including, without limitation due to any technical faults or directly or indirectly, to the participation or non-participation in the Activity or any related activity. If any Participant is found to be ineligible, or if he or she has not complied with these terms and conditions, their participation will not be considered further.

5.12 The Participant agrees to indemnify and hold Jiostar India, its affiliates, their directors, officers, employees, agents, partners, representatives, contractors, sponsors, and licensors/licensees harmless with respect to any claims arising out of Participant's breach of any of the T&Cs or arising out of the Participant's participation in the Activity in any manner whatsoever. The Participants agree that he / she cannot sue or recover any damages from Jiostar India and/ or any of its directors, officers, employees, affiliates, agents, contractors, partners, representatives, and licensors/licensees as a result of Jiostar India's decision in relation to this Activity. In the event of any claim arising out of the Participant's participation in the Activity, the Participant will promptly adjust, settle, defend or otherwise dispose of such claim at its sole cost. If the Participant is not diligently and continuously pursuing this matter, Jiostar India may take such action on behalf of itself and/ or as attorney for the Participant, to adjust, settle, defend or otherwise dispose of such claim, in which case the Participant shall, reimburse Jiostar India for any costs and penalties incurred thereof or such other indemnity in the amount thereof.

5.13 **Limitations of Liability:** By entering the Activity, each Participant acknowledges and agrees that: (i) any and all disputes, claims and causes of action arising out of or in connection with the Activity, shall be resolved individually, without resort to any form of class action; and (ii) any and all claims, judgments and awards shall be limited to actual out-of-pocket costs incurred and associated with entering the Activity (if any), notwithstanding the foregoing, under no circumstances will Jiostar India and/or Jiostar India's entities be liable for any consequential, indirect, special punitive, or incidental damages or lost profits, whether direct or indirect, arising in any way whether in contract, tort (including negligence) or otherwise.

5.14 By participating in this Activity, the Participant hereby agrees to have read and understood all the terms and conditions stated herein and agrees to abide by the same.

6. General Rules:

6.1 Jiostar India reserves all rights to make amendments to the T&Cs or withdraw the Activity without giving prior notice. It shall be the sole responsibility of the Participant(s) to check the T&Cs.

6.2 Jiostar India may at its sole discretion extend or curtail the Activity Period or may suspend or abandon the same at any time without any prior notice of the same. In such event, Jiostar India shall not be liable to any Participant in any manner whatsoever.

6.3 The Participant(s) hereby agrees that nothing herein entitles the Participant's Entries to be displayed/broadcasted/exploited on any of Jiostar India's channels/platforms/social media pages etc., and the same shall be at the sole discretion of Jiostar India. The selection process may be revised and shall be as per Jiostar India's sole discretion. The Participants or any third party shall have no right to question the process of selection.

6.4 Participant(s) must participate in the Activity on his/her own behalf and Entry by proxies will not be accepted. In the event that it is found that a Participant(s) has submitted more than 1(one) Entry, Jiostar India reserves the right to disqualify such Participant(s) from the Activity.

6.5 Any decision of Jiostar India with respect to this Activity shall be final and binding and is non-contestable. The Participant(s) agrees and confirms that the Participant(s) shall at no time challenge any decision of Jiostar India and/or raise any claims or disputes in relation to the same.

6.6 Jiostar India shall not be responsible in the event any Entry is not received or recorded due to any technical error of any nature whatsoever. Any automated receipt confirmation does not constitute proof of actual receipt. Any unclear/incorrect/incomplete Entry shall be considered invalid and deemed null and void and the Participant shall not be allowed to make a fresh Entry.

6.7 The Participant(s) waives his/ her right to initiate any claim, proceedings, actions, damages, suits, in relation to the Activity against Jiostar India. Jiostar India shall not be responsible in case of any kind of network problem, technical failure whatsoever and/or the data charges/costs charged by the network operator(s). Any dispute in connection to the same should be settled directly between the viewer/subscriber and the operator(s) without involving Jiostar India in any manner.

6.8 Jiostar India shall not be responsible or liable for any technical disruption and/or failure and/ or any other difficulties of such nature, due to which any of the Participants are unable to participate in the

Activity or any technical disruption and/or failure/ and/ or any other difficulties of such nature, due to which Jiostar India is unable to intimate the Participant(s).

- 6.9 Jiostar India reserves the right to disqualify any Participant(s) from participating in the Activity if the Participant(s) are found to be in breach of any provisions of the T&Cs (as revised from time to time). The decision of Jiostar India in this regard shall be final and binding upon the Participant(s), and the Participant shall not at any time challenge and/or dispute such decision of Jiostar India.
- 6.10 The Participants further agree and acknowledge that they shall not be entitled to any gratification for this Activity at any time whatsoever.
- 6.11 The Participants agree that they shall not hold Jiostar India and/or its employees, responsible for delays or any problem in connection to this Activity.
- 6.12 All and any incidental costs direct and/or indirect, in relation to the Activity, shall be borne by the Participant and in no manner whatsoever shall Jiostar India, be responsible or liable for the same in any manner whatsoever.
- 6.13 Jiostar India is in no manner whatsoever responsible and/or shall not be held liable in any manner whatsoever, for any injury, death, mental trauma caused to the Participant(s) in any manner whatsoever or for any reason whatsoever in connection to the Activity.
- 6.14 Jiostar India reserves the right to forfeit the participation of a Participant even after such Participant has submitted its Entry as part of the Activity in the event it is found by Jiostar India that any information provided by the Participant(s) is wrong, fraudulent or any misrepresentation is made by the Participant(s), and Jiostar India shall have the right (but not an obligation) to select a different Entry at its sole discretion.
- 6.15 The Participants shall do any and all acts and execute any and all documents in such manner and at such location as may be required by Jiostar India in its sole and absolute discretion to protect, perfect or enforce any of the rights granted or confirmed to Jiostar India.
- 6.16 Each Participant(s) consents to the use of information supplied by the Participant(s) for the purposes as set out in these T&Cs.
- 6.17 The Participant(s) shall fully indemnify, defend and hold harmless, Jiostar India, its affiliates, officers, directors, employees and agents (collectively the "Indemnified Persons") from and against any and all losses, claims, actions, damages, liabilities, penalties, costs and expenses, (including without limitation reasonable attorneys' fees and court fees) (collectively "Losses"), that the Indemnified Person may incur or suffer or likely to incur or suffer as a result of or arising out any (i) breach of any terms and conditions hereunder; (ii) willful misconduct or negligent acts or omissions; (iii) any claims arising out of or as a result of any Entry being shared by any Participant(s) for the purpose of the Activity; (iv) any claims by any third party for any losses, damages, costs, expenses, injuries suffered by such third party, arising out of or in relation to the Participant(s) during the Activity.
- 6.18 Each Participant(s) consents to the use of information supplied by them for the purposes as set out in the T&Cs. The Participant(s) agrees and confirms that the Entry shall be their own, and the Participant(s) shall at no time submit any contact details or any personally identifiable information which belongs to a third party. The Entry shall be provided to Jiostar India to the extent allowed by laws of India, to third parties assisting Jiostar India or otherwise involved with Jiostar India in relation to this Activity. Further, it is the Participants' responsibility to ensure that their Entry is true and accurate.
- 6.19 By providing any Entry to Jiostar India by participating in the Activity, each Participant thereby waives his or her privacy rights and/or any privacy expectations they have with respect to the use of their personal information furnished by them. If a Participant does not wish to have his or her information and/or likeness viewed by others or by fellow participants or disclosed in any manner, he or she should not participate in the Activity.
- 6.20 By participating in the Activity, it shall be construed that the Participant(s) has waived his/her right to raise any dispute with regard to the Activity and/or any decision of Jiostar India, in any manner whatsoever.

- 6.21 The T&Cs and participation as stated herein, is an electronic record in terms of Information Technology Act, 2000 ("Act") and rules thereunder as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology (Amendment) Act, 2008. This is a legal and binding agreement between the Participant and Jiostar India, that states the terms that govern the Participant's participation as stated herein and through the social media platforms and/or any other platform as communicated hereunder. By accepting these T&Cs, the Participant agrees to have read and understood the T&Cs and hereby unconditionally consents, agrees and undertakes to abide, be bound by and adhere to the terms and conditions stated herein and respective terms and conditions of the social media accounts and/or any other accounts/ modes through which they have chosen to participate. These terms and conditions contained herein shall subsist until the end of the Activity Period and /or any such extended duration as may be deemed fit by Jiostar India and hence, the rules shall continue to apply on the Participants.
- 6.22 In case of any dispute or other matter arising in reference to the Activity, the Courts having jurisdiction to adjudicate the same shall exclusively be the courts at Mumbai, India.