

**STAR SUVARNA- WATCH & WIN CONTEST
FOR SHARADE AND VASUDEVA KUTUMBA
TERMS AND CONDITIONS**

These terms and conditions ('**Terms & Conditions**') shall be binding on all participants (each a '**Participant**' or '**You**') who voluntarily agrees to participate in the contest "**Golden Number Contest**" ('**Contest**') which will be hosted by JioStar India Private Limited. ("**JioStar**") for the purpose of promotion and viewer engagement of the two programs titled "**Sharade**" and "**Vasudeva Kutumba**" (Collectively referred to as "**Programs**" and individually referred to as **Program**") on its channel '**Star Suvarna**' ("**Channel**") The Contest will be conducted on the Channel.

The Contest shall be governed by the Terms & Conditions and all the Participants in the Contest shall unconditionally accept and agree to comply with and abide by the same. If You do not agree to be bound or cannot comply with any of the Terms & Conditions, please do not continue. Your failure to accept or comply with the provisions of these Terms & Conditions will disqualify you from participating in the Contest. The decisions of Star for all matters relating to the Contest shall be final and binding in all respects.

JIOSTAR reserves the right to revise these Terms & Conditions at any time without prior notice to the Participant. The revised Terms & Conditions, if applicable, will be effective immediately upon uploading the same on <https://www.jiostar.com/legal-terms-policies/>, ("**Website**") unless otherwise mentioned. The Participants are encouraged to re-visit the Website to stay abreast of any changes that may be introduced. Your continued participation in the Contest shall be deemed acceptance of such Terms & Conditions. You acknowledge that no knowledge of the revisions made shall not be a defence in any proceeding with regard to the Contest.

To participate in the Contest, the Participant may be (if required) required to disclose his/ her personal information to JIOSTAR from time to time such as name, contact number, email ID, residential address, and/or other personal information. ("**Personal Information**"). JIOSTAR is committed to protecting the privacy and the confidentiality of the Personal Information received. JIOSTAR uses commercially reasonable efforts and general industry standards to protect such information from any unauthorized access or disclosure. Such Personal Information and /or any information or content gathered through these Terms and Conditions is dealt in the manner laid down in the **Privacy Policy** which is accessible at <https://www.jiostar.com/legal-terms-policies/> and the Personal Data Privacy Policy available at <https://www.jiostar.com/legal-terms-policies/> (collectively the "**Privacy Policy**").

Any information gathered through these Terms and Conditions shall be subject to our Privacy Policy incorporated herein by reference. Your act of participating in the Contest shall be deemed to be your absolute agreement to the Terms and Conditions, Terms of Use, Privacy Policy and User Generated Content of JIOSTAR as prescribed from time to time (hereinafter collectively referred to as "**Terms and Conditions**"). If You do not agree to be bound or cannot comply with any of the Terms and Conditions, please do not continue. Your failure to agree to these General or Principal Rules (as stated herein below) or the Privacy Policy or Terms of Use or User Generated Content will disqualify Your participation in the Contest. The Contest shall be governed by the Terms and Conditions and all the Participants in the Contest shall unconditionally accept and agree to comply with and abide by the same.

The Privacy Policy available at the Website shall govern all usage of any Personal Information and/or any other information as detailed in the Privacy Policy and including but not limited to the mobile phone

number and/or any information in relation to Your participation in the Contest gathered under or pursuant to this Contest by JIOSTAR (if any).

I. ELIGIBILITY

The Participant(s) interested in participating in the Contest must be

1. Citizen of India,
2. 18 years (eighteen) and above years
3. Resident of Karnataka State
4. The Participant(s) should not have been previously convicted of any criminal offense or must not be a party to an arrangement or a contract that prevents them from participating in the Contest.
6. The Employees of the JIOSTAR, the Production Houses of the programs of Star Suvarna and other channels of JIOSTAR, the advertising agency or any other agency or third-party vendor which has been appointed from time to time, and also employees of the main sponsors of the programs of Star Suvarna and other channels of JIOSTAR and members of their immediate family, are not eligible to participate in the Contest

II. PRINCIPAL RULES

1. JIOSTAR shall announce the Contest via promos on the Channel and other channels of JIOSTAR, and digital platforms of the Channel (Facebook and Instagram) or through any other medium of exploitation which shall be at the sole discretion of JIOSTAR.
2. The Contest shall be conducted for total 14 (fourteen) days commencing from December 1, 2025 at 07:00 PM Indian Standard Time (“IST”) and shall conclude on December 14, 2025 at 10:00 PM IST (“**Contest Period**”) on the Channel. For the sake of clarity, the Contest Period shall consist of total 14 (fourteen) days. JIOSTAR reserves all rights to make amendments to the Contest Period or such other terms and conditions stated herein, without giving prior notice. It shall be the sole responsibility of the Participant (s) to check the Terms and Conditions for the Contest on the Channel and /or the Website from time to time. JIOSTAR also reserves the right to cancel and/or postpone the Contest without any prior intimation to the Participant(s).
3. The Contest shall comprise of 1 (one) multi-choice question from each Program on each day of the Contest Period with two answer options. The question will be asked at the end of telecast of the episode of the respective Program on each day of the Contest Period. The Program ‘Sharade’ will be telecast from 07.00 PM to 07:30 PM (IST) and the Program ‘Vasudeva Kutumba’ will be telecast from 08:30 PM to 09:00 Pm (IST) every day. The questions will be asked based on the story/content telecast in the episode of the respective Program on each day. There will be 14 Questions for each Program during the Contest Period and thus there will be a total of 28 (twenty-eight) Questions asked for the two Programs during the entire Contest Period (“**Question/s**”). It is clarified that the Questions will be refreshed on each day based on the story/content of each episode of the respective Program. It is further clarified that the Question shall be triggered only at the end of telecast of each episode of the respective Program/s on each day of the Contest Period

and no other time. It is clarified that each Question shall be exhibited on a graphical slate during telecast of the episode of the Program.

4. To participate in the Contest and to be eligible for Gratification (as defined below), the interested Participant(s) shall be required to correctly answer any Question(s) exhibited on the graphical slate by making a missed call from his/her mobile phone to the unique mobile number shown against the correct answer option to the respective Question/s (“**Answer**”). For sending the Answers through missed call, the phone lines shall remain opened for one (1) hour from the end of telecast of each episode of the respective Program that means till 08:30 PM for the Question of the Program ‘Sharade’ and till 10:00 PM for the Question of the Program “Vasudeva Kutumba” (“**Answer Timeline**”) of each day during the Contest Period.
5. If the Participant(s) provides an incorrect Answer(s) that means sending a missed call to the mobile number of wrong answer option, then his/her Entry (as defined below) shall be considered incomplete and the Participant(s) shall not be eligible for the Gratification. Answer(s) received by JIOSTAR after the Answer Timeline of the Question of the respective Program will not be considered and shall be deemed null and void without requirement of any further intimation by JIOSTAR. It is further clarified that the missed call made by the Participant to an incorrect number or sent after closing of the Answer Timeline will be deemed invalid and entry of such Participant will be disqualified. For the purpose of this Contest, “receipt” of Answer(s) occurs when the mobile/network operator records the Answer information upon the Participant(s) sending the MISSED CALL. Any automated receipt confirmation does not constitute proof of actual receipt. Providing the correct Answer to the Question asked at the end of telecast of each episode of the respective Program within the Answer Timelines of the respective Question by the Participant(s) through missed call to the unique mobile numbers assigned to the answer options shall be considered as a complete and valid entry (“**Entry**”). For avoidance of doubt, by submitting the Entry and /or Answer(s) to any Question/s, the Participant(s) is representing that the Entry(s) and /or Answer(s) or contents thereof are not confidential or comprise any sensitive Personal Information. It is clarified that each Participant(s) shall be allowed to send only one Entry from one particular mobile number for the Question/s of one Program and the Participant shall not be allowed to submit /provide Answer(s)/Entries innumerable times through missed calls from the same mobile number to the unique mobile number assigned to the answer option for the same Question of the same Program. However, Participants are free to participate in the Contest by sending Answers/Entries to each Question of the Program/s asked on each day of the Contest Period from the same mobile number. Answer/s Entries (i.e. missed calls) received after the Answer Timelines of the Question of the respective Program shall be considered null and void.
6. This Contest is subject to the guidelines /directions issued by TRAI and any other statutory authority from time to time.
7. While JioStar shall not levy any charges for sending the Entry/ies through missed call, it is clarified that all costs incurred by the Participant(s) to participate in the Contest shall be solely borne by the Participant(s) without any recourse to JIOSTAR.

8. In case of any telecom, network failure and/or any other reason, JIOSTAR reserves the right to change the mechanism or take such necessary steps as it may deem fit.
9. Upon the Participant(s) sending in their Entries to any Question/s on each day of the Contest Period, the mobile number from which the Participant(s) answered the Question would get registered with the respective network provider.
10. It shall be deemed that the person in whose name the mobile number is registered (from which the missed call is made) shall be construed to have sent the Answers/Entry(ies) for the Contest.
11. JIOSTAR and/or the Channel reserves the right to disqualify any Participant(s) from participating in the Contest without assigning any reason whatsoever. The decision of JIOSTAR and/or the Channel in this regard shall be binding upon the Participant(s).

III. SELECTION OF WINNER AND GRATIFICATION

1. At the end of the Contest Period and for each Question asked at the end of telecast of each episode of the respective Program on each day of the Contest Period and on the basis of the Participant (s) having made a valid Entry and correct Answer(s) within the Answer Timelines, JIOSTAR will shortlist 2 (two) Participants (“Shortlisted Participants”) for each Question of each Program, on randomiser basis. Thus, there will be 28 (twenty-eight) Shortlisted Participants for the Program “Sharade” and another 28 (twenty-eight) Shortlisted Participants for the Program “Vasudeva Kutumba” totalling 56 (Fifty-Six) Shortlisted Participants for the entire Contest Period. Out of the 2 (two) Shortlisted Participants for each Question, JIOSTAR will finally select one (1) Participant as winner for each Question of each Program based on the above criteria by using randomiser and thus there will be total 28 (Twenty-Eight) (14 winners for each program) winners (“**Winners**”) for the entire Contest. Each Winner shall be entitled to a gold coin of approximately 1 (one) gram (“**Gratification**”).
2. Mere participation in the Contest does not entitle the Participant(s) to win the Gratification. Only the Participant(s) having made a valid Entry(s) and providing the correct Answer to the Question triggered during the telecast of the respective episode of the respective Program shall be entitled to the Gratification. It is further clarified that save and except the Gratification, the Participant(s)/ Winner(s) shall not be entitled to any other form of gratification (monetary or otherwise). Entries sent after the Contest Period or Closing of the Answer Line of the respective Question(s) will not be considered for the Contest and shall be deemed null and void.
3. JIOSTAR through its representatives shall contact each Winner through a phone call on the mobile number from which the Entry is made by the Winner and inform him/her of winning of the Gratification, within one (1) month from the date of closing of the Contest Period. During the call, the representatives of JIOSTAR will ask the Winner(s) to submit to JIOSTAR or their representatives, his/her photograph, scanned copies of his/her PAN card copy, ID proof, age proof which shall be any of one of the documents viz valid passport copy, pan card copy (Id proof only), driver’s license, Aadhar card, Ration card along with last two phone months bill for the mobile

number registered with JIOSTAR (from which the Participant has submitted his/her Entry in the Contest) (“**Winner’s Documents**”). The Winner (s) shall be required to submit the Winner’s Documents to JIOSTAR/their representatives within seven (07) days from the date of the telephonic communication received from JIOSTAR by the Winner(s) to the email Id provided by the representatives of JIOSTAR during the call. After receiving the Winner’s Documents, to the satisfaction of JIOSTAR, the representatives of JIOSTAR will call the Winner(s) again on his/her mobile number from which the Entry is made by the Winner(s) and inform him/her the date, time and place, the Winner(s) has to come to collect the Gratification. The Winner(s) has to come in person to the place/venue informed to them by the representatives of JIOSTAR and collect the Gratification from the representatives of JIOSTAR. If the Winner fails to submit any of the Winners Documents required by JIOSTAR for releasing the Gratification, the Winner will not be entitled to the Gratification. Further, if for any reason, the Winner fails to come on the fixed date, time and place for collection of Gratification, the date, time and place shall not be altered/changed to any other date, time and place and the Winner has forgo the Gratification without any liability on JIOSTAR.

4. The representatives of JIOSTAR will make maximum 3 (three) attempts to contact Winner(s) on the mobile number from which the Entry is made by Winner (s). In case, if lines are busy or phone is engaged, or mobile number is not reachable or switched off, in all the 3 attempts for any reason whatsoever, then JIOSTAR shall select another Participant from the Shortlisted Participants of the same Question as Winner and call for the Gratification. JIOSTAR shall not be responsible to any Winner(s)/Participants, if the winning information sent by the representatives of JIOSTAR is not reached or received by the Winner for any reason whatsoever including but not limited to mobile network failure or any other technical or non-technical flaws because of which the Winner is unable to receive the Gratification.
5. If the Winner (s) fails to do so and avail the Gratification on fixed date time and place, the same shall be expired/lapsed and the Winner will not be entitled to claim the Gratification thereafter. The date once fixed for availing the Gratification will not be changed/alterd.
6. In the event any Winner(s) fails to adhere to the instructions of JIOSTAR and/or fails to follow all the requisite steps as more particularly mentioned herein, then his/her selection shall be invalidated and JIOSTAR shall not be liable to that Winner in any manner whatsoever.
7. JIOSTAR and/or the Channel reserves the right to decide the Winners of the Contest at its sole discretion.
8. It is clarified hereby that JIOSTAR shall have a discretionary right to postpone/ cancel/change the destination of the Gratification for reasons of unavoidable circumstances.
9. The Gratification is non-transferrable and non-exchangeable. For the purpose of clarity, no cash equivalent or alternative Gratification shall be given to the Winners and the Winners cannot exchange the Gratification for a gift of equivalent value. Further, the Gratification won is personal to the Winner and the Winner cannot transfer the Gratification to any other person.

10. Any and all taxes and/or levies applicable under the laws of India shall be borne by the Winner in relation to the Gratification.
11. The decision of JIOSTAR and/or the Channel shall be final and binding on all the Participant(s) and by participating in the Contest, it shall be construed that the Participant(s) has waived his/her right to raise any dispute against any decision made by JIOSTAR and/or the Channel.
12. By participating in the Contest, it shall be construed that the Winner has waived his/her right to raise any dispute in connection to the Contest and/or the selection procedure and/or the details of the scores and/or the Winner and/or the Gratification.
13. The final selection of the Winners shall be made by JIOSTAR and shall be final and binding on the entire Participant(s)/ Winners and in no event shall the Participant(s)/ Winners dispute the decision made by JIOSTAR or its employees in connection to the Entry/Answer and /or the Contest. For the sake of clarity, in the event of any fault, misunderstanding or dispute concerning any part of the Contest and/or the selection process to qualify for the Contest, the decision of JIOSTAR shall be final and binding.
14. The Participant/ Winner shall not in any circumstances make any claims against JIOSTAR entities arising out of or relating to any and all costs, injuries, losses or damages of any kind, including, without limitation due to any technical faults or directly or indirectly, to the Participant(s)/ Winner's participation or non-participation in the Contest or any related activity. If the Participant/ Winner are found to be ineligible, or if he or she has not complied with these Terms and Conditions, the corresponding Entries will be disqualified.
15. The Participants/ Winner(s) shall at all times comply with the applicable laws, the Terms and Conditions on which this Contest is hosted.
16. A Participant once selected as Winner of a Question of one Program cannot be selected as Winner for any other Question of the same Program or the other Program during the Contest Period.
17. By entering the Contest, each Participant(s)/ Winner acknowledges and agrees that: (i) any and all disputes, claims and causes of action arising out of or in connection with the Contest, or any Gratification awarded, shall be resolved individually, without resort to any form of class action; and (ii) any and all claims, judgments and awards shall be limited to actual out-of-pocket costs incurred and associated with entering the Contest (if any), notwithstanding the foregoing, under no circumstances will JIOSTAR and/or JIOSTAR entities be liable for any consequential, indirect, special punitive, or incidental damages or lost profits, whether direct or indirect, arising in any way whether in contract, tort (including negligence) or otherwise.
18. JIOSTAR reserves the right to disqualify any Participant(s)/ Winner(s) from participating in the Contest if his/her conduct is found to not be in concurrence with the Terms and Conditions set out herein or as may be revised by JIOSTAR from time to time. JIOSTAR reserves the absolute right

and discretion to reject any Entry/ Answer or any part thereof at any stage of the Contest, including after declaring the Winners, if JIOSTAR:

- a. receives any notice or complaint relating to the Entry/ Answer not being compliant of the Terms and Conditions including alleged to be infringing any form of rights including rights in any form of intellectual property of any third party;
- b. determines at its sole discretion that the Entry / Answer is *inter alia*, belongs to another person and to which the Participant does not have any right to; blasphemous, indecent, immoral, abusive, offensive, against the applicable laws or libelous and/or is contrary to any law in force; is grossly harmful, harassing, defamatory, obscene, pornographic, pedophilic, libelous, invasive of another's privacy, hateful, or racially, ethnically objectionable, disparaging, relating or encouraging money laundering or gambling, or otherwise unlawful in any manner whatever; harm minors in any way; infringes any patent, trademark, copyright or other proprietary rights; violates any law for the time being in force; deceives or misleads the addressee about the origin of such messages or communicates any information which is grossly offensive or menacing in nature; impersonate another person; contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer resource; threatens the unity, integrity, defense, security or sovereignty of India, friendly relations with foreign states, or public order or causes incitement to the commission of any cognizable offence or prevents investigation of any offence or is insulting any other nation.

19. The decision of JIOSTAR in this regard shall be final and binding upon the Participant(s)/ Winner(s). The Winner(s) and /or Participant(s) shall not in any circumstances make any claims against JIOSTAR entities arising out of or relating to any and all costs, injuries, losses or damages of any kind, including, without limitation due to any technical faults or directly or indirectly, to the Participant(s)/ Winner's participation or non-participation in the Contest or any related activity. If the Participant/ Winners are found to be ineligible, or if he or she has not complied with any of these Terms and Conditions, the corresponding Entries will be disqualified.
20. In consideration of the participation in the Contest, Participant/ Winner hereby irrevocably, exclusively and perpetually assigns all rights, titles and interest in and to the text or any parts thereof submitted with the Entry and/or the Answer, during or pursuant to the Contest, including rights in any forms of intellectual property including but not limited to right to use, add, alter, translate, adapt any Entry made including but not limited to for use of the same on the world wide web (internet), publication, communication to the public in any other form of media for the entire world to JIOSTAR. To the extent, the above assignment is not held valid by operation of law, the Participant(s)/ Winner in consideration of participating in the Contest, hereby also grants an exclusive, perpetual, sub licensable license to JIOSTAR for use in the entire world in any media and form as JIOSTAR may deem fit, of the texts, Entry or any parts thereof submitted during the Contest to JIOSTAR including right to use, add, alter, translate, adapt any Entry made including but not limited to for use of the same on the world wide web (Internet), publications, communication to the public in any other form of media. The Participant(s)/ Winner waive any so-called moral rights in the Entry.

21. Neither JIOSTAR and/or Channel nor its employees have given a guarantee regarding the quality of the Gratification and the Winner agrees not to hold JIOSTAR and/or the Channel and its employees, responsible with regards thereof.
22. By participating in the Contest, it is construed that the Participant(s)/ Winners has read and understood these Principal Rules including the General Rules stated below and has agreed to abide by the same.
23. All and any incidental costs direct and/or indirect, in relation to the Contest, shall be borne by the Contestant(s) and in no manner whatsoever shall the Channel/JIOSTAR, be responsible for the same.

IV. GENERAL RULES

1. In the event of any fault, misunderstanding or dispute concerning any part of the Contest, the decision of JIOSTAR shall be final.
2. The Participant(s) interested in participating in the Contest must fulfill the Eligibility mentioned in clause I above
3. Proof of age, if requested, of the Participant(s) must be submitted to JIOSTAR (i.e., Birth Certificate, 10th Class leaving Certificate/ School certificate/ passport/ an affidavit signed by a magistrate and attested in such manner) as may be required by JIOSTAR to confirm the eligibility of the Participant(s). JIOSTAR also reserves the right to disqualify a Participant(s)/ Winner(s) in case a discrepancy is found to exist in the information furnished/ provided/ stated by the Participant(s)/ Winner(s) at any point of time during the Contest Period.
4. Each Participant agrees to comply with Digital Personal Data Protection Act, 2023. Each Participant agrees and acknowledges that for the purpose of the Contest, JioStar and/or its authorised third party may gain access to their Personal Information including but not limited to Participant's or his/her family member's , or its individual representative's name, age, gender, contact number, email ID, government issued identity proofs, bank account details, residential address, personal and professional background, etc. Each Participant hereby expressly consent to the collection, storage, disclosure, processing, transfer of and sharing, deletion and/or disposal by JioStar and/or designated service provider of the aforementioned information in accordance with the applicable Data Protection Laws. For the propose of this clause, "**Data Protection Laws**" shall mean and include all applicable laws including, but not limited, to the Digital Personal Data Protection Act, 2023, any amendments, the rules, regulations or guidelines made thereunder, the Information Technology Act, 2000, any amendments, the rules, regulations or guidelines made thereunder and the laws of the jurisdiction where data providers are located and/or where the Personal Information is collected and processed. "**Person**" shall mean (i) an individual; (ii) a Hindu undivided family; (iii) a company; (iv) a firm; (v) an association of persons or a body of individuals, whether incorporated or not; (vi) the State; and (vii) every artificial juristic person, not falling within any of the preceding categories. "**Personal Information**" means any information that may identify an individual and also includes sensitive personal data or information, as defined under the Data Protection Laws
5. The Participant(s)/ Winner(s)/ represents and undertake to execute and produce such further documents as may be required by JIOSTAR in relation to the Contest.

6. Participant(s) agree, understand and acknowledge that there is no Gratification for merely sending Entry in the Contest.
7. Each Participant(s)/Winner(s) consents to the use of information submitted by the Participant(s)/ Winner(s) including the Entry(s)/ Answer(s) for the purpose as set out in these Terms and Conditions.
8. JIOSTAR reserves the right to cancel and/ or postpone the Contest without assigning any reasons and/ or without giving any prior intimation to the Participant(s).
9. In case a Participant(s)/ Winner(s)/ is found to be in non-conformance of the Terms and Conditions, Terms of Use, User Generated Content or Privacy Policy, then JIOSTAR will disqualify the Entry/ Answer received from such Participant(s)/ Winner(s).
10. The Terms & Conditions shall be advertised sufficiently across the Website to ensure that no Participant is misled and understands the entire participation process prior to participating in the Contest.
11. In case of any telecom and /or network failure, unclear network, disruption in the network, and /or technical failure in submitting and/ or providing the Entry/ Answer and/or for any reasons whatsoever, JIOSTAR reserves the right at its sole discretion to change the Contest mechanism for submitting the Entry/ Answer and /or cease from accepting Entry/ Answer of the Participant(s)/ Winner(s) during the Contest Period in any manner it deems fit and necessary. In addition JIOSTAR shall not be liable and /or responsible in any manner whatsoever in the event of any malfunction/fault /failure in the Contest mechanism for submitting the Entry/ Answer including without limitation system failure in the mechanism of recording missed call due to any reason whatsoever including technical disruption/phone lines being open / a default in sending out the SMS alert to the Participant(s) upon sending the Entry/ Answer / close or default / failure/ any other difficulties of such nature due to which the Participant(s) is unable to participate or record his/her Entry/ Answer/ failure to logging on automatic acceptance of missed call as stated in these Terms and Conditions and /or informed on the Program due to technical /technological restrictions and /or due to reasons /events/incidents beyond the commercially reasonable control of JIOSTAR.
12. To the extent permissible in law, Participant(s) shall not in any circumstances make any claims against JIOSTAR, Channel, their employees, directors or its affiliates arising out of or relating to any and all costs, injuries, losses or damages of any kind that may be suffered, including, without limitation due to any technical faults in the network and/ or connections or directly or indirectly due to or relating to their participation or non-participation in the Contest mechanism. If the Participant(s) is found to be ineligible, or if they have not complied with these Terms and Conditions, the corresponding Entry(s) will be disqualified.
13. The Winner(s) must submit with JIOSTAR and/or the Channel a copy of the last two bills issued by the network operator as a proof that the mobile number is registered in the name of the Winner(s) and such other documents that could be furnished as proof that the mobile number is registered in the Winner(s) name.
14. The Winner(s) agrees to maintain complete confidentiality regarding their selection for the Gratification and any matter relating thereto and shall not disclose any information pertaining to

the Gratification or the Contest which is disclosed to the Winner(s) and which is not available to public in general, to any person or media etc. without the consent of Star. In case the Winner(s) breaches this condition, he/she shall be liable to be disqualification/rejection and shall not be eligible for the Gratification

15. The Gratification cannot be transferred, negotiated, refunded or exchanged for money by the Participant(s)/ Winner(s). For the sake of clarity, there shall be no other gratification. It is clarified that it is not necessary that the act of collection of the Gratification will be recorded by JIOSTAR or will be incorporated in the Program or will find a mention in the Program and/ or on the Channel.
16. JIOSTAR shall not be responsible to pay for any cost, expenses, taxes, duties, charges, license fees, insurance and/or levies applicable under the laws of India, except as specified herein, and if applicable, Winners agrees that the same shall be solely borne by the Winner(s).
17. JIOSTAR shall not be responsible for any Entry(s)/Answer(s) submitted but not received due to any reason whatsoever including technical disruption and/or failure and/or any other difficulties of such nature.
18. JIOSTAR reserves the right to forfeit the Gratification in the event it is found by JIOSTAR or it has a reason to believe that any information provided by the Winner(s) including Personal Information is wrong, incorrect, fraudulent or misleading. JIOSTAR shall have the right to declare another Participant(s) (on a random basis on the criterion mentioned herein) as the Winner(s) of the Contest, at its sole discretion and transfer the Gratification to such person. Such decision of JIOSTAR shall be final and binding.
19. The Winner(s) agrees that if due to any reason, whatsoever, beyond the control of JIOSTAR the Gratification and/or the benefit in connection thereto becomes ineffective, invalid or unavailable (e.g. cancellation/postponement of the Contest), JIOSTAR shall not be held responsible and/or liable for the same.
20. JIOSTAR makes no representation and/or warranty regarding the Gratification other than those given in these Terms and Conditions and hereby expressly disclaims all other warranties, expressed or implied.
21. The Winner(s) shall be solely responsible to avail the Gratification at the time of delivery. The Winner(s) agrees that he/she shall not hold JIOSTAR and/or its employees, responsible for delays in delivery due to shortage of stocks from the suppliers of the Gratification or damage during transit or any problem in connection to the Gratification.
22. The Winner(s) specifically agree and undertakes on behalf of himself / herself and his / her respective family members that he / she shall unconditionally make himself / herself and his / her family members available from time to time and co-operate with JIOSTAR and participate in any activity and/or campaign of any nature whatsoever ("**Promotional Activity**") without any consideration whatsoever payable to the Winner(s) for the same. The Winner on behalf of himself / herself and his / her respective family members allows, grants and permits JIOSTAR or any party authorized by it to record (audio-video/audio or video), his/her and/or his / her family member's appearances, participation, performance, acts ,any interaction of the Winner(s) and/or his / her family members within themselves and /or with any celebrities, media or any third party or any representative of JIOSTAR or any related series of sound recordings and video recordings which

have been shot during the designated match at the venue and/or as part of the Promotional Activity on film, tape or digital or other electronic media and includes recording of any personal questions or conversations relating to the personal lives of the Winner and /or his / her family members (“Footage”) and agree that the Footage may be used by JIOSTAR as it deems fit anywhere in the world at any time now or in the future. The Winner agrees and acknowledges on behalf of himself and his / her family members that all rights in the Footage vests exclusively with JIOSTAR worldwide in perpetuity and JIOSTAR is entitled to exploit the same in any manner it may deem fit across any media or platform whether existing now or which may come into existence into the future . The Winner further agrees and undertakes to execute on his / her behalf as well as on behalf necessary documentary as may be required by JIOSTAR in respect of the exploitation and use of such footages.

23. The Participant(s)/Winner(s) shall not do any act either directly or indirectly during such Promotional Activity which may bring JIOSTAR into public disrepute or denigrate any of the preceding, or offend any community or public morals and in all public appearances the Participant(s)/Winner(s) shall use her/his judgment in general demeanour and choice of language to create an atmosphere which would be conducive to promotion of the Program.
24. JIOSTAR shall not be responsible if the Winner(s) is not available at the telephone numbers, provided by them and as a result of which, the Winner(s) loses his/her chance to the Gratification and such decision of JIOSTAR shall be final and binding.
25. By participating in the Contest, it shall be construed that the Participant(s) and/or the Winner(s) have waived his/her right to raise any dispute with regard to the Contest, and /or the Gratification in any manner whatsoever to the extent permissible under law.
26. For the sake of clarity, if the Winner(s) refuses to accept the Gratification awarded upon physical delivery of the same, JIOSTAR shall be released from all obligations towards the Winner(s) in connection to the Gratification won by the Winner(s) . Further, after forfeiting the Gratification, JIOSTAR shall be entitled to select and declare another Winner(s) (on a random basis on the criterion mentioned herein), from Shortlisted Participants as it deems fit, and award the Gratification to that Winner(s) and such decision of JIOSTAR shall be final and binding.
27. Further, JIOSTAR shall not be responsible or liable for any technical disruption and/or failure and/ or any other difficulties of such nature, due to which the Winner(s) is not reachable or any technical disruption and/or failure and/or any other difficulties of such nature, due to which JIOSTAR is unable to intimate the Winner(s)
28. Neither JIOSTAR nor its employees have given a guarantee regarding the quality of the Gratification and the Winner(s) agree not to hold JIOSTAR and/or the Channel and its employees, responsible with regards thereof. It is clarified that JIOSTAR and/ or Channel shall not be responsible for the brand, quality, value etc. in connection to the Gratification and the supplier/ manufacturer shall be solely responsible for the same.
29. JIOSTAR will not be responsible nor shall be held liable for defect in the Gratification if any and/or to supply any purchase receipt of the Gratification or any other document in relation to the Gratification . The Winner agrees that he/she shall not hold JIOSTAR and/or the Channel and/or their employees, responsible for delays or any problems in connection to the Gratification.

30. Each Participant in consideration of being given opportunity to participate in the Contest, agrees that the Participant/Winner shall hold harmless and indemnify the main sponsor, if any, JIOSTAR, or any of its channels, its affiliates, its group companies, their employees, officers, directors or any other person from and against any injury/damage/harm/losses/ death/ mental or emotional trauma suffered by the Participant(s)/Winner(s), in any manner whatsoever in connection with the Contest, the Contest mechanism and/or the Gratification won and/or the Program and/or any material submitted forming part of the Entry/Answer and/or any Personal Information submitted by the Participant(s)/Winner(s) and to the extent permissible under law waives all rights to file in person through any family member and/or third party any applications, criminal and/or civil proceedings in any courts or forum in India to claim any damages or reliefs.
31. JIOSTAR is in no manner whatsoever responsible and/or shall not be held liable in any manner whatsoever, for any physical injury, death, mental and/or emotional trauma caused to the Participant(s)/Winner(s) in any manner whatsoever, in relation to the Contest.
32. Each Participant in consideration of being given opportunity to participate in the Contest, agrees to hold harmless and indemnify JIOSTAR, its affiliates, its group companies, their employees, officers, directors and/or any other person from and against any suit/ litigation/ injury/ damage/ harm/ loss suffered by JIOSTAR in connection with any act of the Participant(s)/Participant(s) Entry and/or the Contest including any third party rights claims with respect to the material submitted by the Participant(s).
33. Each Participant(s)/Winner(s) hereby acknowledges and agrees that the relationship between the Participant/Winner(s) and JIOSTAR and its/their affiliated companies is not a confidential, fiduciary, or other special relationship.
34. The Participant(s)/Winner(s) acknowledges that in case the performance of this Contest and/or availing the Gratification cannot be fulfilled due to war, industrial action, flood or any Act of God then such non-performance or failure shall not be deemed as a breach of these Terms and Conditions and if such inability to perform such obligation continues for a period of 15 (fifteen) days, then JIOSTAR shall be at liberty and upon their sole discretion to terminate any such Gratification and/or participation of a Participant(s)/Winner(s) forthwith and such decision shall be final and binding.
35. Participant(s)/Winner acknowledges that in case any portion/clause of these Terms and Conditions is deemed invalid or becomes unenforceable or prohibited by the law of the country, such portions shall be considered divisible and shall not be part of these Terms and Conditions, and the remainder of these Terms and Conditions shall be valid and binding and of like effect as though such provision was not included herein.
36. Participant/Winner acknowledges that Participant's/Winner's representations, warranties, indemnities, grant of rights in the Entry, dispute mechanism and obligations shall survive the efflux of time and the termination of these Terms and Conditions.
37. LIMITATIONS OF LIABILITY: BY ENTERING THE CONTEST, EACH PARTICIPANT ACKNOWLEDGES AND AGREES THAT: (I) ANY AND ALL DISPUTES, CLAIMS AND CAUSES OF ACTION ARISING OUT OF OR IN CONNECTION WITH THE CONTEST, OR ANY PRIZE AWARDED (Gratification), SHALL BE RESOLVED INDIVIDUALLY, WITHOUT RESORT TO ANY FORM OF CLASS ACTION; AND (II) ANY AND ALL CLAIMS, JUDGMENTS AND AWARDS SHALL BE LIMITED TO ACTUAL OUT-OF-POCKET COSTS INCURRED AND ASSOCIATED WITH ENTERING THE CONTEST (IF ANY), NOTWITHSTANDING THE

FOREGOING, UNDER NO CIRCUMSTANCES WILL JIOSTAR ENTITIES BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, SPECIAL PUNITIVE, OR INCIDENTAL DAMAGES OR LOST PROFITS, WHETHER DIRECT OR INDIRECT, ARISING IN ANY WAY WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE

38. The Participant(s)/Winner(s) shall at all times comply with the laws of India.
39. The Terms and Conditions shall be construed in accordance with the laws of India and in case of any dispute or other matter arising in reference to the Contest and/or Gratification and/or the Contest shall be referred to a sole arbitrator appointed by JIOSTAR and shall be governed by the Arbitration and Conciliation Act, 1996, amended from time to time. The venue for arbitration shall be Bangalore, and shall be conducted in English language. All the costs, charges and expenses in connection to the Arbitration shall be solely borne by the Participant(s)/Winner(s) who has raised the dispute.
40. Subject to the provision of 39 above, the Courts having jurisdiction under the provisions of the Arbitration and Conciliation Act, 1996, to determine all matters which the Court is entitled to determine under the Act, including, without limitation, provision of interim reliefs under the provisions of Section 9 of the Arbitration and Conciliation Act, 1996, shall exclusively be the courts at Bangalore , India

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