

PRIVACY NOTICE

Last modified: 7th October, 2025

OUR COMMITMENT

JIOSTAR INDIA PRIVATE LIMITED (formerly known as STAR INDIA P. LTD.) (“we”, “us”, “the website”, “Jiostar”) is strongly committed to protecting the personal data of all Participants (“you”, “your”, “subscriber”, “user”) This Privacy Notice (“**privacy notice**”) outlines the practices in relation to the storage, use, processing, and disclosure of your personal data that may be accessed by us, or you may have chosen to share with us when you access or use our website. We encourage you to read our privacy notice to understand what types of personal information we collect and how we use this information.

We follow this privacy notice in accordance with applicable law in the regions where we operate. In some cases, we may provide additional data privacy notices specific to certain services or regions. Those terms are to be read in combination with this policy.

Please keep in mind that when you provide information to us on a third-party site or platform (for example, via our applications like social media login) the information we collect is through those third-party sites linked with our applications and is covered by this privacy notice, and the information the third-party site or platform collects is subject to the third-party site or platform’s privacy practices. Privacy choices you have made on the third-party site or platform will not apply to our use of the information we have collected directly through our sites or applications. Please also keep in observance that our sites and applications may contain links to other sites not owned or controlled by us and we are not responsible for the privacy practices of those sites. We encourage you to be aware when you leave our sites or applications and to read the privacy policies of other sites that may collect your personal information.

All capitalized terms that have not been specifically defined herein shall have the same meaning as provided under the Terms and Conditions.

This privacy notice should be read in conjunction and together with the Terms and Conditions applicable to the service (website, application or other service) you are using.

ACCESSING WEBSITE AND JIOSTAR SERVICES THROUGH VPN/ PROXY

You should not access or use the website by means of any mechanism or technology which conceals your actual geo-location or provides incorrect details of your location (for example, use a virtual private network (VPN/Proxy) to access the Services).

We will not be responsible or liable for any collection, storage or processing of your personal information or data if you use any mechanism or technology to access or use website which conceals your actual geo-location.

COLLECTION OF PERSONAL INFORMATION AND IT’S USE

‘Personal information’ or ‘PII’ or ‘personal data’ is defined as any information or data that identifies (whether directly or indirectly) a particular individual or natural person, such as the individual’s name, postal address, email address, and mobile number indicating to that particular person or is identifiable. When anonymous information is directly or indirectly associated with personal information, the resulting information can also be treated as personal information.

We may ask for and collect the following personal information about you when you use the website and

without this information, we may not be able to provide you with all the requested services.

I. Information that you provide us:

To participate in the Contest, you may be required to provide basic contact information through forms available on the website, such as:

- Participant's First and Last Name
- Legal Guardian's First and Last Name (if applicable)
- Age
- Email Address

- Mobile number

II. Information that we collect automatically:

We may collect information about you and your use of the website, your interactions with us and our service partners, as well as information regarding your computer or other devices used to access the website (such as mobile devices, tablets and other viewing devices). This information may include, but is not limited to:

- a) Activities on the website such as type of pages viewed, time spent on pages, search queries etc.
- b) Advertising identifiers, such as those found on the websites in the form of GAID or Cookie ID on browsers;
- c) Information collected via the use of cookies and other technologies* ;

*Note: We may use "cookies", or similar electronic tools to collect information to assign each website visitor a unique, random number as a User Identification ("User ID") to understand the user's individual interests using the identified computer. Unless you voluntarily identify yourself (through registration, for example), we would not know who you are, even if we assign a cookie to your computer. The only personal information which a cookie can hold is the information you supply. A cookie cannot read data from your hard drive. Our advertisers may also assign their own cookies to your browser(s) (if you click on their ads), a process that we do not control. We receive and store certain types of information whenever you interact with us via website(s), through your computer/laptop/notebook/mobile/tablet/pad/handheld device or any other electronic device capable of connecting to internet.

III. Information we receive from other sources including third parties and publicly available sources: We may receive personal data about you from various third parties such as analytics providers, advertising networks, search information providers, and other publicly available sources.

PURPOSES FOR PROCESSING PERSONAL DATA

We will only use your personal data in accordance with applicable laws. Most commonly, we will use your personal data to provide you access to the website, or where we need to comply with a legal obligation.

In general, we will not use or disclose personal data except in accordance with the following purposes or activities:

- (a) To manage our relationship with you, including notifying you of changes to the website;
- (b) To administer and protect our business and the website, including troubleshooting, data analysis, system testing, and performing internal operations;
- (c) To deliver content to you;
- (d) To monitor trends so we can improve the website, including through surveys;
- (e) To improve our business and delivery models;
- (f) To perform our obligations that arise out of the arrangement we are about to enter or have entered with you;
- (g) To enforce our Terms and Conditions;
- (h) To communicate or announce information regarding the Contest;
- (i) To undertake marketing services, including sending you promotional messages;
- (j) To respond to court orders, establish or exercise our legal rights, or defend ourselves against legal claims;
- (k) To detect and protect us against error, fraud, money laundering and other criminal activities;
- (l) To investigate, prevent, and take action against illegal or suspected fraud or money laundering activities and conduct forensic audits;
- (m) To address your grievances, feedback, or inquiries;
- (n) To undertake a merger, acquisition, or any other corporate restructuring arrangement;
- (o) To detect, respond and recover from cybersecurity incidents; and
- (p) To ensure compliance with applicable laws.

DISCLOSURE TO THIRD PARTIES

You hereby agree and acknowledge that any and all personal data pertaining to you, may be shared by us for the purposes set out under this Policy to the following third parties:

- (a) Our group companies and affiliates;
- (b) Third parties such as:
 - (i) our associate and professional partners, and service providers that provide services for us or on our behalf such as marketing, technical services, and customer support services;
 - (ii) analytic service providers and advertising networks that conduct web analytics for us to help us improve the website; and
 - (iii) regulators and other public authorities, as required by law or regulation.

You agree and acknowledge that we may share data where we are required by law, any court, government agency, or authority to disclose such personal data. Such disclosures are made in good faith and belief that it is reasonably necessary to do so for enforcing this Policy or the Terms, or in order to comply with any applicable laws and regulations.

Your Legal Rights

Under certain circumstances and subject to applicable laws and the Terms and Conditions, you may have certain rights in respect of your personal data such as the right to review and correct your personal data, or revoke or deny consent.

If you wish to exercise any of the rights set out above, please write an email to the Grievance Officer, whose details are mentioned in this privacy notice below.

Children's Privacy

Jiostar does not knowingly permit any person who is under 18 years of age to register for the Contest or to provide any other personally identifying information unless such information is provided by their parents/legal guardian. If Jiostar becomes aware that any personal information of persons less than 18 years of age has been collected on the website without parental consent, then Jiostar will take the appropriate steps to delete any such information and notify the parent.

However, we consider it the responsibility of parents to monitor their children's use of our services. Should a parent or guardian have reasons to believe that a minor has provided Jiostar with personal information without their prior consent, please contact our customer support team to ensure that the personal information is removed from the website.

Data transfer, storage & processing globally

We operate globally and may transfer your personal information to or affiliates, group companies or third parties in locations around the world for the purposes described in this privacy notice, unless otherwise prohibited by applicable laws. Wherever your personal information is transferred, stored or processed by us, we will take reasonable steps to safeguard the privacy of your personal information.

Further, you agree and acknowledge that your personal data will continue to be stored and retained by us for as long as necessary to fulfil our stated purpose(s) in compliance with applicable laws. To determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements.

Security and compliance with laws

We are continuously implementing and updating administrative, technical, and physical security measures to help protect your information against unauthorized access, loss, destruction, or alteration. Some of the safeguards we may use to protect your information are firewalls and data encryption, and information access controls. If you know or have reason to believe that your account credentials have been lost, stolen, altered, or otherwise compromised or in case of any actual or suspected unauthorized use of your account, please contact us by contacting our customer support team.

Change in Privacy Notice

This privacy notice is subject to change from time to time. We reserve the right, at our sole discretion, to modify the terms of this privacy notice from time to time in order to ensure compliance with applicable laws ("**Updated Terms**"). The Updated Terms shall be effective immediately and shall supersede the terms of this privacy notice. We will notify you of any changes to this privacy notice if the changes made to the policy significantly affects your rights or as may be required by law. You shall be solely responsible for reviewing the privacy notice from time to time for any modifications. By continuing to use the website after the Updated Terms have been published, you affirm your agreement to the Updated Terms.

Contact Information:

If you require any information or clarification regarding the use of your personal information or this privacy notice or have grievances with respect to use of your personal information, please [contact](#) us at:

- Data Protection Officer

JIOSTAR INDIA PVT. LTD. (formerly known as STAR INDIA PVT. LTD.)
14, 28 to 36 Floor, One Unity Centre,
Tower 4, Senapati Bapat Marg,
Prabhadevi, Mumbai - 400013,
Maharashtra, India

The data protection officer (DPO) appointed by JioStar can be contacted at DPO@jioStar.com.

- Complaints

You can write to our data protection officer in case of any grievance or complaint. You have the right to complain about the data processing activities carried out by the website before the competent data protection authorities.